



Name	
Account number	
Best contact number	
Email	
Employment status	
Installment plan request	
Weekly	
Fortnightly	
Commencement date	
Completion date	
Total amount payable	
Installment amount	
NBN/Mobile plan	
Downgrade plan to	
Reason(s) for assistance request	
Signature	
Date	

Please complete this form and send it (with any supporting documentation referred to above and including your account number or full address) by:

- email to creditcontrol@flipconnect.com.au; or
- post to Flip TV Australia, Locked Bag 9002, Maroubra NSW 2035.

Flip will assess your application for financial hardship assistance in accordance with its Payment Assistance Policy, available at flipconnect.com.au/payment-assistance-policy.